



CANCELLATION POLICY

POLICY

If Philanthropy Australia must cancel an event, registration or workshop for any reason, we will refund your fees in full within 30 days of cancellation.

If you need to cancel your membership, registration or attendance with Philanthropy Australia, the following policies apply.

MEMBERSHIP FEES

If for any reason you are not completely satisfied with your subscription or membership, we will provide you a 7 day money-back guarantee from the date of payment.

In order to qualify, we require the refund request to be emailed to info@philanthropy.org.au which must be received within this time period in order to qualify for a refund less an applicable administration fee as displayed below.

We will not be able to honour a refund for any refund requests beyond this 7 day period.

Administration fees applicable to refunds are as follows:

Membership 15% of fee

Subscription 15% of fee

CONFERENCE & SUMMIT

Cancellations received before 35 days of the Conference or Philanthropy Meets Parliament Summit will receive a full refund of registration fees less an administration charge of 15%. Cancellations after this date will not be refunded.

MEMBERSHIP EVENTS, PROFESSIONAL LEARNING PROGRAMS

Cancellations received before 28 days of the event will receive a refund of registration fees less an administration charge of 15%. Cancellations after this date will not be refunded.

All cancellations must be advised in writing to info@philanthropy.org.au

COMMUNICATION

All current Board members, employees and volunteers are able to view this Policy on PA's Policy Wiki. All new employees and new volunteers must be made aware of this Policy during the induction process.

Authorisation

Sarah Davies
CEO
Philanthropy Australia

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